

Service Brochure

Graybox Security

Complete Cybersecurity Services



IT Service Providers



Key Challenges

Challenge 1: Market Saturation

The managed IT and cybersecurity market is crowded, with many providers offering similar solutions, making differentiation difficult.

Challenge 2: Margin Compression

Rising vendor costs and volume discounts favour large players, squeezing smaller providers' profit margins.

Challenge 3: Incident Response Challenges

IT Providers rely on ad-hoc incident response and limited in-house capabilities, struggling to assess risks and verify threat elimination.

Challenge 4: Vendor and Partnership Complexity

To offer security services, providers must coordinate with many solution partners. This complexity increases overhead and complicates service integration.

Solution

White-labeled 24x7 tailored Managed Security Services with DFIR for cost-effective threat monitoring and crisis response.

Integrated complete security service portfolio reduces vendor complexity and enhances operational efficiency.

Business Impact

Lowered fixed Managed Security Services expenses

Elevated business from a commodity reseller to trusted security partner with deep expertise.

Enhanced differentiation, client trust, and profit margins in a competitive market.

Service Portfolio

Advisory



Project Implementation

- Process and Governance
 - Policies
 - Standards
 - Procedures
- Technology
 - Design & Configuration
 - Deployment

Incident Response Management

- Incident Response Management
 - Planning and configuration
 - Breach exercises
 - Incident Response Retainer
- Digital Forensics and Incident Response (DFIR)
- Compromise Assessment

Managed GRC

Our Virtual GRC (governance, risk, and compliance) Service is a model of cybersecurity leadership that provides companies with access to the expertise and guidance on a flexible and fractional basis.

- Virtual Chief Information Security Officer (vCISO)
- Virtual Data Protection Officer (vDPO)
- Virtual Chief Technology Officer (vCTO)



Managed Cybersecurity Services (24x7)

- Managed SOC (SOCaaS)
- Managed Detection and Response (MDR)
- Managed Security Services (MSS)
- Vulnerability Management
 - Vulnerability Management Detection and Response (VMDR)
 - Attack Surface Management (ASM)
 - Cyber Threat Intelligence (CTI)



Security Testing

- Code review
- Vulnerability assessment and penetration testing (VAPT)
- Red team exercises



Training

- Information Security Awareness
- AI and Cybersecurity Certification Training
- Enablement of IT Security teams

Our Approach



ASSESS

Risk/ compliance/ frameworks:
Understand maturity, current risks, vulnerabilities and compliance

IMPLEMENT

- Risk strategy, architecture
- Policies, standards, procedures
- Comprehensive Technology MDR, MSOC



MONITOR

Continuous threat detection and response

STRENGTHEN

Train and enable teams for long-term resilience



USE CASE: 24x7 Security Operations Service

Outsourced or co-managed



Open-Source Engine

XDR/SIEM with unmatched integration flexibility, customisation and a cost structure that fits all customers

Technology Agnostic

If a client uses Palo Alto, SentinelOne, Google SecOps, or other, our specialised teams can integrate and manage those environments

The Battle-Tested SOC Team

Our L2 and L3 analysts are also a Digital Forensics team hunting for threats and handling major breaches for large companies

One-Stop-Shop for Security Services

Downsize to Firewall-as-a-Service, MDR, or enhance MSOC with VMDR, security testing, and compliance. We can tailor-fit the service

About Graybox Security



OFFICES

- Mascot, NSW Australia
- Manila, Philippines
- Cebu, Philippines

EXPERTISE

- Managed Security Services :MDR, MSOC, VM, MSS
- Cybersecurity Testing
- Advisory and Security Assessments



TEAM

- Senior advisors and leaders in OWASP, CSA, ISO
- 24X7 certified security analysts
- 30 + team size